



**San Diego
Chapter**

Presents

IGNORANCE ISN'T BLISS: UNDERSTANDING AN INVESTIGATION BY A STATE APPRAISER REGULATORY BOARD OR AGENCY

DATE/TIME: Thursday, February 7, 2019 7:30 am Check In / 8:00 am – 12:00 pm Seminar

LOCATION: Handlery Hotel, 950 Hotel Circle North, San Diego, CA 92108

SEMINAR SCOPE: A regulatory complaint has been filed against you. Now what? Discover why state boards and agencies make the decisions they do, what federal oversight requirements guide them, and how a state regulator's investigation (including disciplinary action) proceeds by peeking behind the regulatory curtain. Developed by Craig Steinley, SRA, AI-RRS, current President of AARO (Association of Appraiser Regulatory Officials), with input from regulators and board members (who are appraisers) and attorneys who defend appraisers, this 4-hour seminar discusses who files complaints, due process for an appraiser, and the steps to take when you are named in a complaint. With this knowledge, you'll have an advantage in resolving a complaint and better yet, avoiding one in the first place.

Upon completion of this seminar, participants should be able to:

- Recognize distinctions in function and process between an appraiser board and an appraiser regulatory agency.
- Identify events that lead to complaints against real estate appraisers and ways to channel that energy to bring about a better outcome.
- Identify the steps an appraiser may take when notified that a complaint against the appraiser has been received by the regulator.
- Analyze both the perspective and the due process requirements of the regulator and its investigator when processing and investigating an allegation or complaint.
- Itemize how a state regulator processes a complaint and the possible outcomes along the way – from intake through the response, investigation, findings, and eventual disposition and possible sanctions.
- Discover various appeal options available to an appraiser in the event of an adverse disciplinary finding and sanctions.

INSTRUCTOR: Paula K. Konikoff, JD, MAI, AI-GRS

CHAPTER MEETING: The San Diego Chapter will also hold its General Chapter Lunch Meeting at the Handlery Hotel on February 7, 2019, from 12:00 pm to 1:30 pm. Seminar attendees are welcome to also attend the Chapter Lunch Meeting for an additional cost of \$25 for San Diego Chapter members, or \$35 for non-San Diego Chapter members. Seminar attendees who wish to attend the Chapter Lunch Meeting must register separately.

ENROLLMENT: Enrollment is on a first-come, first served basis. If the event is filled, a waiting list will be retained. The San Diego Chapter reserves the rights to cancel, limit, or reschedule this event if the minimum enrollment level is not reached, and to change faculty assignments and facility locations at any time. Prospective students should confirm their registration with the Chapter office before making any non-refundable airline reservations.

ADA COMPLIANCE: It is the policy of the Appraisal Institute to provide reasonable accommodations for qualified persons with disabilities who are participating in Appraisal Institute educational programs. If you need accommodations to participate because of a disability, please notify us in writing at least two weeks in advance of the program and we will arrange for reasonable accommodation. Without two weeks' notice, accommodation may not be available.

EDUCATION CREDIT: This seminar is approved for 20 points of Appraisal Institute education credit, and for 4 hours of BREa continuing education credit (BREa Approval No. 18CP754601327). This course is also approved in most

other states for basic and/or continuing education credit. For more information about approval in other states, see [State Approvals](#).

ATTENDANCE: The Appraisal Institute enforces attendance requirements mandated by state licensing and certification regulatory agencies. The Appraisal Institute issues certificates for state certification/licensing or state continuing education credit that verify successful completion and attendance of 100%, with your grade notification letter for courses, or at the conclusion of seminars. One hundred percent (100%) attendance is required for all Appraisal Institute education programs. This follows Appraiser Qualification Board minimum criteria requirements.

SEMINAR FEE (on or before 1/23/19): Appraisal Institute Designated Members, Candidates for Designation, Practicing Affiliates, and Affiliates \$129 / All Others \$159
Seminar fees will increase \$50 on January 24, 2019.

CANCELLATIONS/REFUNDS: Up to 15 days prior to program start date, a \$50.00 cancellation fee will be applied to all requests for cancellation. Between two and 14 days prior to program start date, a \$75.00 cancellation fee will be applied to all requests for cancellation. Less than two days prior to program start date, no refunds will be given.

CONFIRMATION: A confirmation email will be sent within ten (10) business days of receipt of the completed enrollment application and full tuition, or immediately after registering online.

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ENROLLMENT APPLICATION

"IGNORANCE ISN'T BLISS: UNDERSTANDING AN INVESTIGATION BY A STATE APPRAISER REGULATORY BOARD OR AGENCY"

NAME: _____

ADDRESS: _____

PHONE: _____ E-MAIL: _____

SEMINAR FEE (on or before 1/23/19): Appraisal Institute Designated Members, Candidates for Designation, Practicing Affiliates, and Affiliates \$129 / All Others \$159
Seminar fees will increase \$50 on January 24, 2019.

APPRAISAL INSTITUTE DESIGNATED MEMBERS, CANDIDATES FOR DESIGNATION, PRACTICING AFFILIATES, AND AFFILIATES MUST INDICATE CHAPTER: _____

LUNCH MEETING: (Circle meal choice) Taco Salad Turkey Pesto Panini _____

FEE ENCLOSED: \$ _____ CHECK NO. _____

OR CHARGE CREDIT CARD: NAME ON CARD _____

BILLING ADDRESS _____

CARD TYPE (Please circle) Visa MasterCard American Express

CARD NO.: _____ EXP. DATE: _____ CCV: _____

- ✓ If paying by check, please make your check payable to "San Diego Chapter of the Appraisal Institute". Mail your check along with this completed application to San Diego Chapter of the Appraisal Institute, 4849 Ronson Court, Suite 102, San Diego, California 92111
- ✓ If paying by credit card, mail this completed application to the above address, or email to patti@sdcai.org, or FAX to (858) 292-7333
- ✓ Questions? E-mail patti@sdcai.org, or call (858) 292-7324

Register online at www.myappraisalinstitute.org/education/SanDiego/